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QUALITY POLICY			


amita health care Italia srl aims to be the main referent for companies in the Cosmetics, Nutraceutical&Food, Pharmaceutical and Flavours&Fragrances sectors, in proposing ingredients, services and *concepts* that can improve people's well-being in line with the core values, Security, Ethics and Sustainability.

In order to guarantee Customers' satisfaction, amitahc Italia undertakes to apply, to maintain and to improve a management system based on the UNI EN ISO 9001:2015 over the time.

In addition, amitahc Italia considers a skilled technical staff, who is ready to support customers with prompt solutions and to bring them added-value, as a key point in the customer retention process.

In order to reach this result, the Board of amitahc Italia commits to:

- Assure that the Company and the Quality Management System strategic goals are defined, pursued and monitored.
- Maintain a proper economic/financial structure through an effective management of the cost/ income.
- Assure that all the involved staff knows and effects the Quality policies and the procedures in his/her job, that has to be carried out meticulously according to the good professional practices.
- Improve and constantly innovate the services offered to meet customers' needs and expectations.
- Focus on High-quality standards, global Safety, full respect of the individual and the environment in acting across the activity of the Company
- Assure the confidentiality of the data and the processed information to customers.
- Select qualified suppliers for products and services and establish a close collaboration with the strategic ones, in order to fulfil the customers' requirements.

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- Assure an on-going professional growth of the staff thanks to proper specific training sessions in order to increase the awareness of their role in the Company
- Define the quality indicators according to which it is possible to evaluate the performances of the Company processes and to realize intervention plans, aimed to constantly improve the effectiveness of the Quality Management System.
- Identify the changes and the possible risks/opportunities concerning the Company context and the interested parties, and define proper strategies for their management.
- Re-examine the Quality policy and the goals in order to verify their suitability with the aim to pursue a continuous improvement.

The BoD undertakes to spread and make the whole Organization understand the Quality policy and the goals, so that everybody can share them and have a leading role in carrying them out.

Solaro, 13th September 2019

amita health care Italia Srl



Rodolfo Valletta
The President of the BoD